

## **Residential Supervisor**

### **Gateway Mission**

Gateway Mission serves as a first step toward a new life for homeless men, women and children across West Michigan.

We provide emergency services and long-term discipleship programs that offer help and lasting hope. This Christ-centered care helps our neighbors overcome the root issues of poverty, addiction and homelessness so they can rebuild their lives, from the inside out. Our desire is to help every person who walks through our doors experience lasting transformation . . . From broken to beautiful. From lost to loved. From hopeless to hopeful.

Gateway Mission is committed to seeing lives transformed through a relationship with Jesus Christ. It takes a team of dedicated men and women who have been called by Christ to accomplish this mission.

### **Gateway Men's Center**

We understand that no one plans to be homeless or live on the streets. The men and women who come here never imagined they'd be homeless. But homelessness can happen to anyone at any time.

Some are homeless because of the unexpected loss of a job, a home or a loved one. Many are struggling with extreme circumstances like domestic abuse, substance abuse or mental or emotional issues that led to their homelessness.

Our Emergency Shelter Programs provide assistance to anyone experiencing homelessness and meet their immediate needs such as food, shelter, clothing, employment & housing search assistance, financial guidance & savings oversight, guest advocate services, and onsite childcare.

### **Residential Supervisor (2<sup>nd</sup> and 3<sup>rd</sup> shift)**

The Residential Supervisor's role is to provide excellent hospitality where daily needs for food/shelter are met as well as opportunities for change are offered.

The ideal candidate has:

### **Education & Experience:**

- High school graduate or equivalent required
- Ministry or related experience preferred
- Experience/knowledge of homelessness culture preferred
- Experience/knowledge of what God is doing through the ministry of Rescue Missions preferred

### **Skills & Abilities:**

- Must be able to administer programs, policies and procedures.
- Must be able to establish and maintain effective working relationships with peers, volunteers, guests, and the public.
- Must be able to communicate clearly and concisely – both verbal and written.

### **Physical Requirements:**

- Sit and stand for long periods of time; bend, walk, lift occasionally.
- Manipulate, handle, feel, and control items or equipment.
- Lift and move objects weighing up to 35 pounds occasionally.

### **Personal Characteristics:**

Fulfill all aspects of position job description according to the biblical principles and philosophy of ministry as defined by the Gateway Mission Statement of Faith, Principles of Influence/Qualifications for Employment, and Mission/Vision/Values profile.

### **To Apply:**

For a complete job description or to apply with resume/cover letter email [HR@hopefoundhere.org](mailto:HR@hopefoundhere.org) For a full list of open positions visit [Careers - Hope Found Here](#). Phone inquiries may be directed to **Deb Vogel** at **616.396.2200**. Accepting resumes on an ongoing basis.

### **Videos:**

Gateway Mission You Tube Channel  
<https://www.youtube.com/channel/UCrepithmcaSGnASoG067GEA/videos>